



RIVER COMMUNITY
CREDIT UNION
where everybody knows your name.

Mobile Deposit FAQ

Q: What is a mobile deposit?

A: A mobile deposit is made through the River Community CU mobile app. You can make deposits of checks to your account, from wherever and whenever you want!

Q: Is mobile deposit available for everyone?

A: Members with a checking account at River Community Credit Union will have the mobile deposit feature available in the app.

Q: When will my check be available after deposit?

A: Once the deposit is made on your app, it is sent to the staff here at the credit union. At that time, it is reviewed and approved or denied. Reviews are made during normal business hours of the credit union. This means that deposits made on weekends or holidays will not be available until staff is back in the office.

Q: Do I need to sign for REMOTE DEPOSIT ONLY on the check?

A: Yes, sign the check as you normally would and write REMOTE DEPOSIT ONLY under your name. Many checks now have the option to check a box for remote deposit which works as well!

As always, if you have any questions or issues, please let us know!